



Pool Membership Packet

The pool is available to all **Windsor Highlands Metro Districts "WHMD"** residents free of charge. This pool membership is included in your District taxes and/or a portion of your O and M fee in District No. 1.

Help keep the pool area clean, clean up after yourselves or your group.

A pool FOB for the Pool will be issued to District members in good standing with the Districts. District members in good standing with the Districts are: Paid in full on their taxes, O and M fees, along with no outstanding covenant violations. If District member status changes and you become a District member not in good standing your FOB may be turned off until issues are resolved.

District Member definition for the Pool Membership Form: Consists of the applicant, spouse, guardians (two adults) and dependents. Dependents are persons un-married, 23 years of age or younger who reside at same address as applicant and are dependent upon applicant for financial support. (Over 21 assumed going to school)

If home is a rental, Pool FOB will be issued to either the renter or the home's owner not to both. One FOB will be issued to each home/lot. **Pool FOB not to be shared and pool FOB is owned by WHMD.**

Pool memberships carry no proprietary rights. No District members shall have or acquire any property rights in the property, assets, or holdings of Windsor Highlands Metro Districts. Pool membership to the District members includes: Access to the Pool (Seasonal), District events.

To get your pool FOB or pool FOB reactivated or you're new in the community and need a pool FOB: Read the pool membership packet, complete page 1 of the Pool Membership Packet. Take completed pool membership form (page 1) to the Pool when notified of dates someone from the District will be at the Pool.

The pool FOB must be presented when using the Pool.

Lost pool FOB will result in a replacement fee of \$25.00.

I understand I will be given a one-time 10-punch guest card in 2022 with my new fob, I understand I must present this card at the time my guests are with me, if I don't have guest punch card with me, I know I will pay the full cost for my guest.

A guest fee is required for all Pool Guests. **Pool guest has a limit of 4 guest per day.** District/pool member must be with the guest/guests and remain at the pool with your guests. See rules on guest and associated fees for guest when required. **(No free guests)**

Also available is a nanny pass for your childcare provider. The nanny pass is to be used for childcare providers that are not District/Pool members or a family member over 23 (see Dependent definition) that is your providing childcare.

Fees listed below for additional guest pass and or nanny pass if needed.

\$ 5.00 Daily Guest Fee: For adults and kids age 2 or more. Kids under 2 are free. (Fees subject to change)

\$ 50.00 Nanny Pass: To add an additional name to your membership for a childcare provider. You may Purchase the nanny pass at the pool. **(Nanny/daycare provider must attend with a District member)**

When you're at the pool, and want to pay the guest fees or nanny pass have cash, check or money order payable to WHMD.



General Pool Rules and Regulations

Supervision Required:

The lifeguards are not replacements for close, active supervision of child/children by their guardian or parent. Parents or guardian, whether or not they are at the pool, are responsible for the safety and behavior of their children. For the protection and safety of all pool users, all parents, guardians, and children are expected to follow the rules and regulations for adequate supervision at all times: **DO NOT LEAVE CHILDREN UNATTENDED AT THE POOL.**

It is the responsibility of parents and/or guardians to ensure that dependents (regardless of age) who are non-swimmers or have limited swimming abilities, remain in shallow water levels and are within arm's length of an adult at all times. Do not leave your children at the pool unattended, life guards are not baby sitters. If you use a day care provider or a baby sitter, please talk to them about supervision of your child/children at the pool. Do not leave child/children unattended in the pool or surrounding area.

Ages 0 to 12: A parent and or guardian must accompany all dependents under the age of 13 to the pool. That person is responsible for the supervision of the child/children at all times. An adult must be within arm's reach in the water for all children ages 0 to 6 years old.

Non-swimmers age 6 and above: May not be in the deep end of the pool and must be within arm's reach of an adult who is in the water or must wear a Coast Guard approved life jacket.

Age 13 to 17: May swim unaccompanied during regular lifeguard hours with demonstrated adequate swimming ability by swimming the length of the pool twice to the satisfaction of the lifeguards.

All persons using the Pool and adjoining areas shall be responsible for their own safety and shall be deemed to assume risk of using the pool, and agree by their presence in the Pool and surrounding areas, that neither the operator, its agents or employees shall be liable for any loss, injury or death arising out of the Pool areas. Applicant assumes full financial responsibility for any damage caused by you/myself, spouse, guardians, dependents, and/or guests to the Pool.

Lap Rope: When lap rope is up; **keep children out of area for lap swimmers.**

Lifeguard Responsibilities:

The lifeguards or other authorized personnel have responsibility for all activities at the pool and in the pool enclosed area and, therefore, have the authority and responsibility for the following:

- A.** Close the pool at any time due to acts of nature, weather (Thunder, lighting, rain,) fire ash, dust storms, safety reasons, disturbances, mechanical issues (Heater, pumps, etc.) pandemics and water quality issues due to human defecation or outside temperature of 65 or less. Keep in mind if the pool closes due to weather it could remain closed for the entire day, depending on time of inclement weather and weather forecast for that day.
- B.** Remove any person from the pool area for any logical reason including improper swimming attire, (cut-offs, and thongs are prohibited), reckless play, intoxication, etc.
- C.** Non-swimmers may use lifeguard-approved flotation devices. Swimmers who are dependent of flotation devices to swim must be supervised and accompanied by an adult swimmer who is also in the water; they must be within arm's reach and supervise the swimmer.
- D.** Lifeguard's have the right to assess any one's swimming ability as seen fit and might ask the swimmer to complete certain swimming task to assess that person swimming ability.
- E. The lifeguard is not a nanny or babysitter.** They are concerned with overall pool safety and cannot/will not supervise one individual.
- F.** Orders of the lifeguard must be obeyed at all times. If you have a concern or complaint, please direct it to the Pool Manager. If a problem continues contact the District Manager.



- G.** Snorkels, fins, masks, kick boards, weights, Frisbees, small balls, and inflatable devices are NOT PERMITTED in the pool unless permission is obtained from pool staff. **(This depends are number of people in pool area)**
- H.** All swimmers under the age of 18 must vacate the water during rest breaks (No Exceptions). No sitting on edge of pool during rest breaks.
- I.** The first time the rules have been disobeyed there will be a warning. The second time, the District member will be called about the incident. The third offense will result in possible membership being revoked, not being able to use the Pool for the remainder of the pool season or for a certain amount of time, with no refund if Out of District pool member.
- J.** Pool staff and/or District personnel may verify FOB/pool membership, to ensure member entry accuracy.

General Pool rules and usage:

- 1.** NO GLASS allowed in the pool area at any time. Pop cans, other beverage containers, and general rubbish must be deposited in the trash receptacles. Food allowed in designated areas. Food not all allowed the pool.
- 2.** NO RUNNING, NO DIVING, NO JUMPING IN BACKWARDS, NO WRESTLING, NO PUSHING, NO DUNKING, NO SPITTING, NO SMOKING OF ANY KIND and NO BALL PLAYING.
- 3.** Bicycles, tricycles, skateboards, roller skates, or other play equipment are not allowed in the pool area. Please Park in bike rack area.
- 4.** District/Pool Members and/or their guests will be requested to leave the premises if they are intoxicated, use foul or sexually-explicit language, or exhibit violent, abusive, or other undesirable behavior.
- 5.** Swimmers are not allowed to hang around the lifeguard or interfere with or distract the lifeguard from the performance of their duties.
- 6.** No pets allowed in the pool area. They are not to be in any part of the common area around the pool, whether leashed or unleashed. Certified service dogs are accepted with proper paper work. **Please send service dog paper work to the District for verification before going to the pool.**
- 7.** Jumping the fence is prohibited. Violators will be prosecuted for trespassing and pool FOB taken away. Possible membership being revoked, or revoked for a certain amount of time, with no refund for Out of District pool member.
- 8.** Members are solely responsible for safeguarding any electronic devices, such as cell phones, laptop computers, tablets, I-Pods, and other electronic or battery-operated devices that they bring to the pool. Members are encouraged to keep those devices at least 15 feet from the pool to minimize damage from splashing and should not leave these devices unattended.
- 9.** Members who bring audio equipment to the pool area are responsible for keeping the volume at low levels.
- 10.** Musical devices, cameras, and cell phones, are not allowed in restrooms/locker rooms.
- 11.** Swimmers must stay off ropes, safety lines when in place and lifeguard stands.
- 12.** Persons with open sores, skin infections, contagious diseases, COVID -19 or bandages will not be allowed in the pools.
- 13.** The pool is a non-smoking facility. Smoking of any kind, chew tobacco, firearms, weapons, and drugs are not permitted in or around the pool, pool deck, restrooms, parking lot, or on the pool area grounds.
- 14.** Possession and consumption of alcoholic beverages throughout the pool area is strictly prohibited.
- 15.** To keep a family-friendly environment, all swimmers must wear proper swim attire. Cut-offs, gym shorts, and thongs are specifically prohibited. Swim diapers are required for children under 3 and for health safety reasons. **Cloth or disposable diapers are not allowed.**
- 16.** Children over 5 years of age are required to use restroom designed for their specific gender.
- 17.** At no time may gates be propped open for entry to the facility unless opened by a guard for facility usage reasons.



18. Pool may close at any time: Due to acts of nature, weather (Thunder, lighting, rain,) fire ash, dust storms, safety reasons, disturbances, mechanical issues (Heater, pumps, etc.), air quality above 150 on the index, viruses, pandemics, COVID -19, water quality issues due to human defecation or outside temperature of 65 or less. Keep in mind if the pool closes due to weather it could remain closed for the entire day, depending on time of inclement weather and weather forecast for that day. **Clubhouse sitting area may be closed due to any virus.**

19. Covered Patio/Sun screens areas: Members and their guests can use the Covered Patio/Sun screen areas of the pool at any time unless signage indicating that the patio /sun screens area is reserved for private events.

20. Pool Furniture: Area cleaned once a day. If Chairs are or tables are dirty ask guards for soapy water and brush for you to clean. The district member will pay for any damage to the pool furniture, equipment, or facility by District member / or their guests. Due to high winds unpredictability, we no longer put out umbrellas.

21. Water Tower/Bucket Dump: Please note pool has water features such as the Water Tower/ Bucket Dump and a few fountains. The Water Tower/ Bucket Dump fills up with water and dumps large volumes of water in the pool play area. Keep a close eye on your younger children and listen for the warning noise the structure sounds a few seconds before dumping. Water Tower/ Bucket Dump can scare and/or knock over smaller children. We try to maintain a happy balance when water features are on. **Water features may be on and off during the day not always on posted schedule, please be aware.**

22. Swim Lap Rope: When lap rope is up; **keep children out of area for lap swimmers.**

23. District Member must be in good standing with the District to bring in guests.

- a. District member must check guests in with guards and pay fees. Fees are posted and subject to change.
- b. Adult Member in good standing may bring in guests after paying fee per guest, per day. (See daily limits)
- c. Guest limit is 4 per day, per Home/lot or family. Not per family member. (Guests limits per day subject to change)
- d. Teen Member in good standing between the ages of 13-17 may bring in two (2) guests after paying fees. Guest limit is 2 per day for a teen, per Home/lot family. Not per family member. (**Limit of 2 guests per day by teen member**)
- e. Guest fee is charged for kids ages 2 and above; and all adults. **Children under two (2) are free.**
- f. Guest fee is paid daily and not refunded due to weather, mechanical issues or illness.
- g. Guests: No in and out with guests, once guests leave, they must pay a fee for re-entry and be with a pool member.
- h. **Guest visits permitted on a space available basis only.** (Limit of 4 guests per day: Subject to change as community grows)
- i. I understand I will be given a one-time 10-punch guest card in 2022 with my new fob, I understand I must present this card at the time my guests are with me, if I don't have guest punch card with me, I know I will pay the full cost for my guest.

24. Nanny Pass for your childcare provider: Add an additional name to your membership for a childcare provider.

The nanny pass is to be used for childcare providers/nanny's that are not District members and/or a family member over the age of 23 (See Dependent definition) **that is your childcare provider.** Nanny pass would be for your child care provider or a grandparent and/or other relatives over 23 not living with you that would take your children to the pool. Nanny/day care provider must attend with a pool District member. Nanny passes can be purchase at the pool and expire at the end of the pool season purchased. See guard for form.

25. Daytime Pool Party Rates & Policies: (For a Pool Party contact the Pool Manager, **After June 11th**)

** Parties with 16 or more people will not be scheduled during the day; due to overcrowding of the pool area. Talk to the pool manager about a night time rental. No coordination of several district members bringing family, friends, guests or groups of any kind to avoid pool party cost, guest fees and to circumvent limits on day time gatherings. These types of events can cause life guard coverage issues which limits swim time and put pool safety at risk.

*** Day Pool Party dates may be reserved with full payment, beginning the Tuesday after Memorial Day ***

Day time pool parties up to fifteen (15) guests (2-hour party) for pool members may be held during regular pool hours. Check with guards for fees, for 2-hour party. If you need more than two hours, price will be quoted.



Cost of a day pool party includes guests, guard coverage, tables, chairs, and a semi-private area. Daily guest limits do not apply to pool parties, **your guest limit at the pool party is (15) fifteen.** The guest count for a pool party will include all district members and guests. **(Swimmers and non-swimmers) Does not include clubhouse.**

Pool parties can must be arranged with a 5-day notice with the pool manager, starting the Tuesday after Memorial Day, Full payment is due when you sign up for a reservation. Party Agreements are available at the pool or on the District web site. **After hours pool party (After 8:00 pm) see pool manager for quote.**

***** Parties with 16 or more people will not be scheduled due to overcrowding of the pool area. *****

This is all parties or gathers, which includes sport club parties, no groups over 15 people. We have found sports club parties come with the full team, parents, siblings, grandparents, cousins and friends. Party or gathering ends up being 40 or 50 people. Pool area cannot handle these types of parties or gatherings during the day.

26. Pool FOB will be issued: District members in good standing with the Districts. District members in good standing with the Districts are: Paid in full on their taxes, O and M fees, along with no outstanding covenant violations. If statues change's (District member in good standing), pool FOB may be turned off. \$25.00 fee if lost.

27. District Member definition for the Pool Membership Form: Consists of the applicant, spouse, guardians (two adults) and dependents. Dependents are persons un-married, 23 years of age or younger who resides at same address as applicant and are dependent upon applicant for financial support, (Over 21 assumed going to school).

28. If home is rented: Pool FOB is issued to either the renter or the owner not to both. One Pool FOB will be issued to each home/lot. Pool FOB not to be shared. Pool FOB is owned by WHMD.

29. Pool memberships carry no proprietary rights: No District members shall have or acquire any property rights in the property, assets, or holdings of Windsor Highlands Metro Districts.

30. The southwest gate: To remain locked from the outside at all times (CLOSED). The pool can only be accessed through the north gate near the Lifeguard station. At no time may the southwest gate be propped open for entry to the facility unless opened by a guard for facility usage reasons.

31. Clubhouse may be closed, depends on COVID regs.: Clubhouse is open during normal pool: For "quiet time" for adults or children supervised by adult and not left alone. Clubhouse is a quiet area to cool off/take a break.

32. All persons using the Pool and adjoining areas: Please help keep the pool area clean. All person using the pool, shall be responsible for their own safety and shall be deemed to assume risk of using the pool, fitness equipment, and agree by their presence in the Pool and surrounding areas, that neither the operator, its agents or employees shall be liable for any loss, injury or death arising out of the Pool areas. Members assume full financial responsibility for any damage caused by themselves, spouse, guardians, dependents, and/or guests cause to the Pool. FYI: Pool water temperatures are 82°F to 84°F, the water should be no higher than 84°F (29°C), for recreational pools. Lost and found items will be held for up to 7 days, if not claimed taken to a local charity.

Pool days of Operation and Hours can change: Hours of operation is weather permitting.

Pool hours of operation could change for all pool users due to staffing issues; District does not send out e-mails when pool closes due to weather issues. Please help keep the pool area clean.

May 28th through September 5th, 2022: Pool Season.

Summer Pool Hours: May 28th through Aug. 14th.

Pool Hours: 10:30 am to 8:00 pm.

Fall Pool Hours: Aug. 15th through Sept. 5th

Monday through Friday: Hours: 4:30 pm to 7:30 pm

Saturday and Sunday: Hours: 10:30 am to 7:30 pm.

July 4th: Pool hours: 11:00 am to 5:00 pm (No food being served)

Holiday's Pool Hours: Memorial Day & Labor Day; Holiday Pool Hours: 10:30 am – 6:00 pm

(Pool closes for the season Monday at 6:00 pm Sept. 5th)

WHMD (Mailing address, is the Clubhouse/Pool)
6795 Crystal Downs Drive
Windsor, Colorado 80550

Office Phone number: 970-223-5473
After Hours emergency cell number: 970-412-1440
E-mail: manager@windsorhighlandsmetrodistrict.com